

ECP Use Case Model (Outlined)

Version 2.0

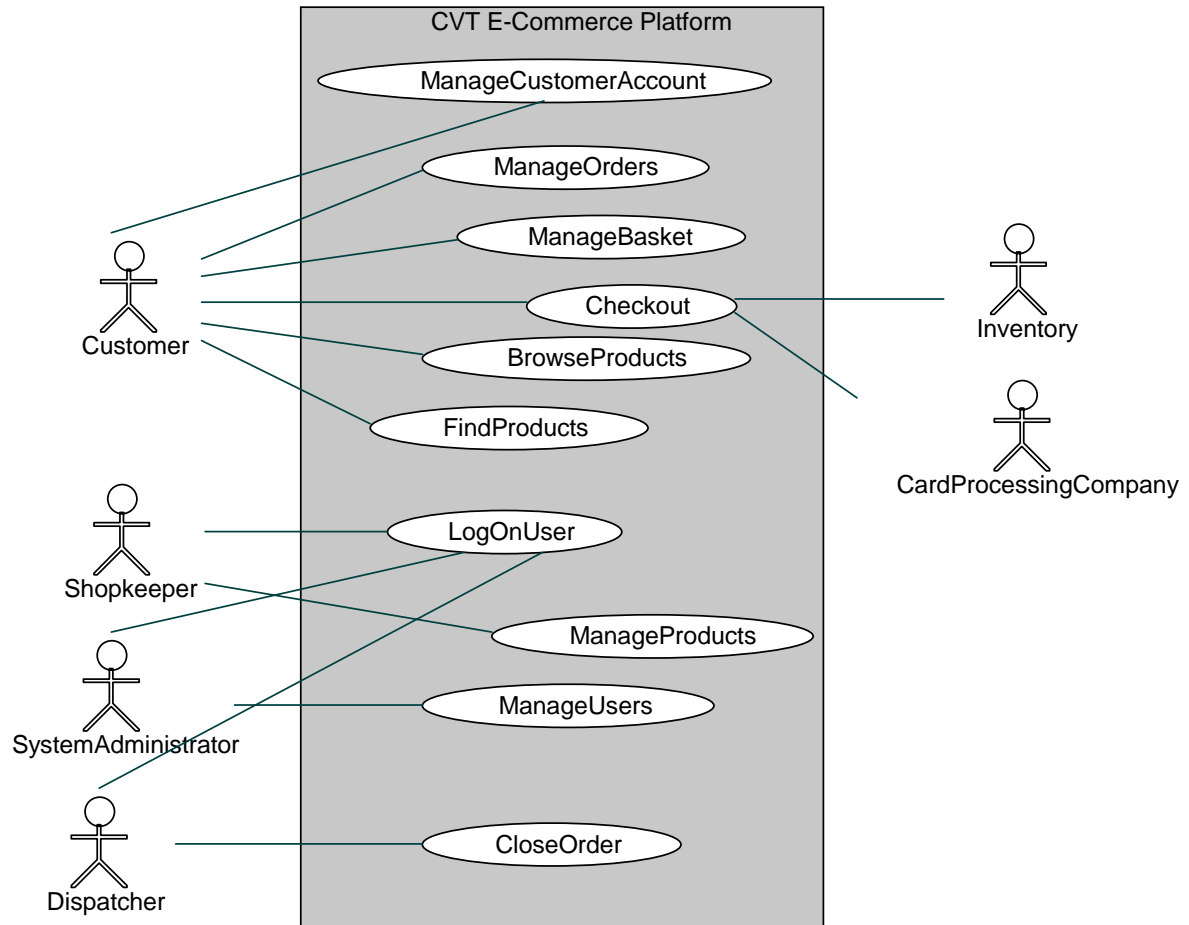
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Use Case Diagram (Outlined)



Actor Semantics

Actor	Semantics
Customer	Someone who buys products from Clear View Training Limited.
Shopkeeper	A user of the system who is responsible for managing the catalogue of products.
SystemAdministrator	A special user of the system who can set up access rights for other Users.
Dispatcher	A worker in the Dispatch department of Clear View Training.
Inventory	Clear View Training's Inventory system.
CardProcessingCompany	An external company that processes credit card transactions on behalf of Clear View Training.

Use Case Brief Semantics

Use case	Brief semantics
ManageCustomerAccount	The Customer actor may create, update or destroy customer details held by the system. These details include name and address and user name and password.
ManageOrders	The Customer actor may create, view and change orders. An order may only be changed if it is in the appropriate state.
ManageBasket	The Customer actor may add and remove items from their shopping basket.
Checkout	The Customer actor may check out. This involves paying for the items in the basket, and raising an order for the items.
BrowseProducts	The Customer actor may browse the products on sale.
FindProducts	The Customer actor may find one or more products based on some search criteria.
LogOnUser	The Shopkeeper, SystemAdministrator and Dispatcher actors must log on to the system before they can use it.
Shopkeeper	The Shopkeeper actor may add, update or delete details of products on the system.
ManageUsers	The SystemAdministrator actor may add, update or delete accounts for users of the system who are not Customers.
Dispatcher	The Dispatcher actor may set the status of an order to “closed” once the order has been shipped.